

# GUIDED TROUBLESHOOTING



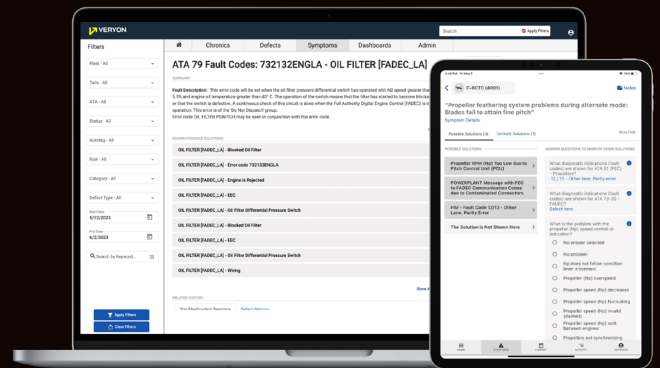
## FOR 737NG & CRJ AIRCRAFT

Achieve unmatched first-time fix rates and maximize aircraft uptime with our AI-driven solution, powered by the industry's most extensive 737NG and CRJ dataset. Veryon Guided Troubleshooting delivers the critical insights needed to solve issues quickly and efficiently, keeping your fleet in the air.

You've got to get more uptime.  
And that means three things:

### 1 No more waiting

Get access to all relevant publications, help desk, and chat - and be able to share files directly from the platform.



### 2 No more wondering

Easily prioritize solutions with our interactive Q&A-based troubleshooting tool.

**75% Reduction**  
in troubleshooting time.

**10% Reduction**  
in delays and cancellations.

### 3 No more wasted effort

Simplify everything from documentation to troubleshooting by leveraging our AI-enabled solution.

**5% Lift**  
in fix rate.

Let's get you more uptime®

Schedule a demo today



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# ACCURATELY DIAGNOSE ISSUES



Veryon Guided Troubleshooting leverages real-life field experience with an AI-driven solution that analyzes over 765,000 maintenance events monthly. This provides the most comprehensive 737NG and CRJ dataset available, delivering the most reliable information to enhance maintenance efficiency and effectiveness.

## Smarter aviation troubleshooting

Promote best-in-class aviation troubleshooting processes by presenting tests in the most logical order, giving context-sensitive documentation at each step, and refining the possible solution lists and tests in real time based on provided answers.

## Better aircraft fix rates

Accelerate meantime to repair, reduce no-fault-found parts, and increase equipment availability. With a more reliable fleet and fewer wasted parts, customers can realize immediate savings on maintenance costs alone.

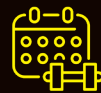
## Knowledge accumulation

Effectively capture field experience from your entire team to ensure that the best fix to a maintenance issue is shared globally while delivering the fastest and most cost-effective aviation troubleshooting paths and solutions every time.



## Guided diagnostics

Step-by-step aviation troubleshooting guide using a series of specific and dynamically delivered Q&A options.



## Just-in-time training

Customizable documentation, videos, and pictures to guarantee the tech can troubleshoot even unfamiliar equipment and symptoms.



## Centralized collaboration

Messaging and session sharing features allow technicians to connect with colleagues in other locations to assist with troubleshooting.



## Flexible authoring

Tailors troubleshooting content for unique configurations and workflows while integrating new field experience.



## Fleet view

Real-time view of all active aviation troubleshooting and help desk escalations for centralized monitoring, prioritization, and tracking of urgent issues.



## Seamless integration

Integrate with existing systems and workflows, including apps, M&E systems, and OEM platforms, allowing for a smooth transition and immediate impact on maintenance operations.